

Dear Parents

As we enter a time when the majority of our students will be at home, I want to reassure all members of the school community that safeguarding our students will remain our top priority.

Our staff teams will continue to work on behalf of all our students, ensuring that the correct advice and guidance is available.

Well-Being / Student Support

It is likely that for many students, this will be an anxious time in their lives. For this reason, I have included below a number of useful contacts and telephone numbers of organisations that will be available to support young people, particularly out of the usual school hours. Your child's Head of Year and Mentor have already been in contact and should you have any questions regarding your child's pastoral support please contact them in the first instance.

If your son/daughter is feeling that they would like to speak to a member of the well-being team, they can be contacted on this e-mail wellbeing@tbowa.org

SEND Students / EHCP Students

Those students who have a Special Educational Need or Disability and are usually supported by the Inclusion Team / Emmaus Centre or Wellbeing will receive weekly contact from inclusion staff, where possible. They will be contacted via e-mail by one of the team. We will do our best to support your child remotely with on-line learning during the school closure via email.

Safeguarding

If you become concerned about a child and their wellbeing you should take the following steps. If a child is in imminent danger of harm the advice is always to call the emergency services and report your concerns. If you or your child becomes concerned for another child then please contact safeguarding@tbowa.org. This email address will be monitored throughout school hours during term time and we will respond to any emails which are sent to it. All contacts made in this way will be assessed by the school safeguarding staff and next steps taken accordingly, as if the report was made to us in school.

As Safeguarding lead for the school, Mrs Gibbs will be in contact with the usual outside agencies and services to deal with any concerns as they arise.

Contact the **BCP Council Multi Agency Safeguarding Hub (MASH)** if you have a concern about the safety and wellbeing of a child or young person.

- Telephone 01202 735 046
- Email MASH@bcpcouncil.gov.uk
- Visit [Bournemouth & Poole Local Safeguarding Children Board](#)

The **Children's Social Care Out of Hour's service** is the emergency response service for any child who is in crisis, needs urgent help or is at serious risk of significant harm. Hours of operation are 5pm to 9am from Monday to Friday, all day Saturdays and Sundays and all bank holidays, including Christmas Day and New Year's Day.

- Telephone 01202 738 256
- Email ChildrensOOHS@bcpcouncil.gov.uk

The **Early Help team** provide help and support with all aspects of family life. To find out more information visit;

- Bournemouth residents - family.supporthub@bcpcouncil.gov.uk
- Christchurch residents - christchurchfamilypartnershipzone@dorsetcc.gov.uk
- Poole residents - ehap@bcpcouncil.gov.uk

Finally, thank you to all parents who have already contacted the school to offer their support and friendship to the teachers and staff. It has really helped to lift our spirits as we endeavour to do our very best to provide for our students in these unusual and unprecedented times. Please rest assured that safeguarding your children is our top priority and we will do our very best to offer appropriate support and guidance.